

Bangkok team's cool handling of urgent temperature-controlled shipment

The situation

Amidst the heat of Thailand, World Courier team in Bangkok keep their cool while transporting an urgent temperature-controlled shipment

A client urgently engaged with the World Courier office in Bangkok, Thailand, to transport their critical shipment to Singapore. Many products require storage at a very specific temperature range and failure to meet these strict requirements can compromise the quality of the medicine and have devastating ramifications for patients' health and wellbeing. World Courier understand the importance of on-time and in-temperature delivery for every shipment and the long-term customer was confident that we had the capability and knowledge to transport their shipment on time.

The team was informed the shipment contained an urgent supply of vaccine doses with very specific temperature requirements. The vaccine was vital in protecting children two months or older from a variety of life-threatening diseases.

For this shipment, there was no room for error, temperature excursion, or delay



The solution



Optimize your shipments,
prepare documentation prior
to shipping for faster clearance
and to avoid delays

The World Courier team in Bangkok was ready for the challenge and took on the task on behalf of the client, understanding how crucial it was to get these vaccines to young patients. For this shipment, there was no room for error, temperature excursion, or delay.

Leveraging World Courier's global network and passive transport solutions

This type of service is complex and requires plenty of collaboration, coordination, and planning. The team in Bangkok harnessed World Courier's unique global network of local logistics and packaging experts to secure a Cocoon 1350.

Shipping with World Courier's Cocoon benefits include:

- 01 Simplified supply chain management through partnering with a single expert vendor.**
- 02 Flexible options to support different payload sizes and temperature needs.**
- 03 Exceptional reputation in transporting high-value, time-sensitive pharmaceutical products.**
- 04 Demonstrated performance and reliability for nearly a decade.**

The Cocoon was successfully prepared for export to Bangkok with assistance from the packaging team, export team, and duty manager in Singapore. It was then used to transport palette-sized shipments from the depot to destination.

Seamless collaboration and document preparation for smooth clearance

The team in Bangkok swiftly got to reviewing the documentation against information from local regulatory bodies at both origin and destination to ensure it contains all information required for clearance. If documentation is satisfactory, the office at the destination will provide an [Okay to Send](#) notification to the office of origin. By ensuring this documentation is prepared prior to shipping, it optimizes shipments for the fastest possible clearance upon arrival and helps prevent controllable delays due to missing or incomplete documentation.

The shipment's information was shared for export customs clearance before collection and immediate pickup was arranged. The Cocoon arrived from Singapore as scheduled and underwent a smooth collection process. It was then exported back to Singapore on the next available flight. After customs clearance, the Cocoon 1350 containing the vaccines was delivered by World Courier Singapore both on time and within temperature range.

The result

The client expressed their gratitude and thanked the team for their hard work and commitment from shipment setup to processing of documentation for clearance, to the final delivery location, on time, and within temperature range. **This collaboration helped protect small children's lives from potentially life-threatening diseases.**

We offer the comprehensive cold chain transport you need to secure your commercial manufacturing supply chain. [Contact us](#) to find out more about our solutions or visit worldcourier.com

